KEY INFORMANT INTERVIEW Community Themes & Strengths Assessment Knox County Health Department

Interviewer's Initials:					
Date:	Start time:	End time:	_		
Name:		_ Title:			
Agency/Organization:					
# of years living in Knox County: # of years in current position:					

<u>Introduction</u>: Good morning/afternoon. My name is [interviewer's name]. I'm (Introduce yourself) Thank you for taking time out of your busy day to speak with me. I'll try to keep our time to 60 minutes, but we may find that we run over – up to 90 minutes total - once we get into the interview. (Check to see if this is okay)

The Knox County Health Department is gathering local data as part of developing a plan to improve health and quality of life in Knox County. Community input is essential to this process. Surveys, focus groups and key informant interviews are being used to engage community members.

You have been selected for a key informant interview because of your knowledge, insight and familiarity with the community. The themes that emerge from these interviews will be summarized and made available to the public; however, individual interviews will be kept strictly confidential.

To get us started, can you tell me briefly about the work that you and your organization do in the community?

Thank you. Next I'll be asking you a series of questions about health and quality of life in Knox County. As you consider these questions, keep in mind the <u>broad definition of health</u> adopted by the World Health Organization: 'Health is a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity,' <u>while sharing the local perspectives</u> you have from your current position and from experiences in this community.

Questions:

1.	In general, how would you rate health and quality of life in Knox County?
2.	In your opinion, has health and quality of life in Knox County improved, stayed the same, or declined over the past few years?
3.	Why do you think it has (based on answer from previous question: improved, declined, or stayed the same)?
4.	What other factors have contributed to the (based on answer to question 2: improvement, decline ${f or}$ to health and quality of life staying the same)?
5.	Are there people or groups of people in Knox County whose health or quality of life may not be as good as others? a. Who are these persons or groups (whose health or quality of life is not as good as others)?
	b. Why do you think their health/quality of life is not as good as others?

6.	What barriers, if any, exist to improving health and quality of life in Knox County?
7.	In your opinion, what are the most critical health and quality of life issues in Knox County?
8.	What needs to be done to address these issues? Possible probe: What specific actions, policy or funding priorities would you support because they would contribute to a healthier Knox County?
9.	In your opinion, what else will improve health and quality of life in Knox County?
10	.Is there someone (who) you would recommend as a "key informant" for this assessment?
iss un	ose: Thanks so much for sharing your concerns and perspectives on these sues. The information you have provided will contribute to develop a better derstanding about factors impacting health and quality of life in Knox bunty. Before we conclude the interview,
	Is there anything you would like to add?
He pla We	a reminder, summary results will be made available by the Knox County ealth Department and used to develop a community-wide health improvement an. Should you have any questions, please feel free to contact Stephanie elch at the health department. Here is his contact information [provide stcard]. Thanks once more for your time. It's been a pleasure to meet you!