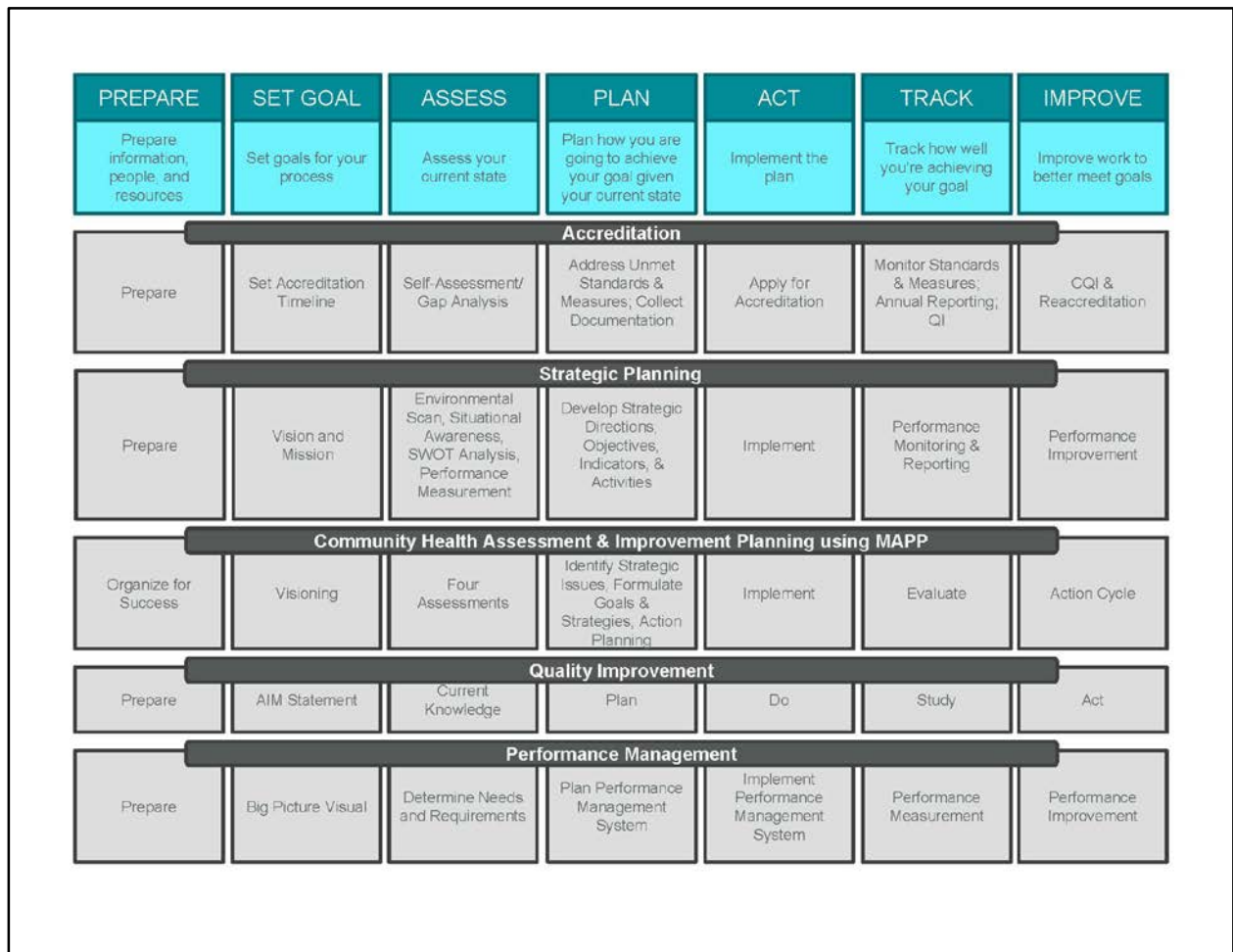


NACCHO's Accreditation Preparation and Performance Improvement Webinar Series
Putting all the Pieces Together: Performance Improvement in Public Health
 June 18, 2014

Webinar Overview:

This webinar featured an in-depth training presentation by Julia Joh Elligers, NACCHO's Senior Director of Performance Improvement and Workforce Development. The presentation explained the components of performance improvement and how to conduct the various related initiatives. The webinar featured videos and presentations by seven LHD representatives from across the country. These individuals shared the stories of their agencies' journeys with performance improvement.

The webinar began with a jargon-free discussion of the components of public health performance improvement. Julia explained the required steps and related the concept to planning a party or event. She then went through the various components of Performance Improvement and explained how these initiatives line up with the jargon-free phases of improvement. This diagram shows this alignment:



Additional information on the webinar, including a free archived recoding and related documents, can be found online at www.naccho.org/accreditation/webinars.